



# CITY OF LODI

## COUNCIL COMMUNICATION

**AGENDA TITLE:** Notice from Public Utilities Commission Instituting a Rulemaking and Companion Investigation Regarding Servicing the Needs of the Deaf or Hearing Impaired (TDDS)

**MEETING DATE:** November 19, 1997

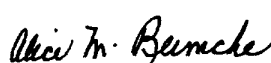
**PREPARED BY:** City Clerk

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**RECOMMENDED ACTION:** Information Only.

**BACKGROUND INFORMATION:** The City Clerk's Office has received an official notice from the Public Utilities Commission instituting a rulemaking and companion investigation proceeding into the design and implementation of a program to provide for publicly available telecommunications devices capable of servicing the needs of the deaf or hearing impaired (TDDS) in existing buildings, structures, facilities, and public accommodations. No Council action is required.

**FUNDING:** None

  
Alice M. Reimche  
City Clerk

**APPROVED:** \_\_\_\_\_  
H. Dixon Flynn -- City Manager

OCT 16 1997

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking on the Commission's own motion to design and implement a program that provides for publicly available telecommunications devices capable of servicing the needs of the deaf or hearing impaired in existing buildings, structures, facilities, and public accommodations.

**FILED**  
**PUBLIC UTILITIES COMMISSION**  
**OCTOBER 9, 1997**  
**SAN FRANCISCO OFFICE**  
**R.97-10-018**

Order Instituting Investigation on the Commission's own motion to design and implement a program that provides for publicly available telecommunications devices capable of servicing the needs of the deaf or hearing impaired in existing buildings, structures, facilities, and public accommodations.

**FILED**  
**PUBLIC UTILITIES COMMISSION**  
**OCTOBER 9, 1997**  
**SAN FRANCISCO OFFICE**  
**I.97-10-019**

**ORDER**

**Summary**

By this order, we institute a rulemaking and companion investigation proceeding into the design and implementation of a program to provide for publicly available telecommunications devices capable of servicing the needs of the deaf or hearing impaired (TDDS) in existing buildings, structures, facilities, and public accommodations, pursuant to the provisions of Public Utilities Code (PU Code) Section 2881.2, attached to this order as Appendix A. (Repealed and added by Stats. 1996, Ch.779, Sec. 3. Effective January 1, 1997.)

**Background**

By Decision (D.) 92603 (5 CPUC2d 305 (1981)) we designed and implemented a program whereby each telephone corporation provides TDDs funded through a "Communications Devices for the Deaf" surcharge scheduled to expire on January 1, 1997. Subsequently, the California Legislature enacted Assembly Bill 3152, signed by

the Governor on September 21, 1996, which extended the surcharge from January 1, 1997 to January 1, 2001, and added Section 2881.2 to the PU Code.

PU Code Section 2881.2 requires the Commission to design and implement a new program providing for the placement of TDDs in existing buildings, structures, facilities, and public accommodations through an appropriate committee under the Commission's control. This program is to be phased in, over a reasonable period of time, beginning no later than January 1, 1998.

### **Program Issues**

We open this rulemaking and companion investigation proceeding to obtain input from interested parties on the selection of a committee under the Commission's control to assist the Commission in establishing implementation guidelines for this new program. All Local Exchange Carriers and Competitive Local Carriers should be named respondents to this rulemaking and investigation proceeding. Copies of this rulemaking and investigation should be mailed to interested parties including those on the service list of Investigation 86-07-031, an investigation into providing specialized or supplementary telephone communications equipment to subscribers who are certified disabled, and on all cities and counties within California. Named respondents and interested parties are invited to comment on the following program administration, funding and disbursement issues:

#### **1. Program Administration**

##### **A. Committee's Composition**

PU Code Section 2881.2(a) requires the Commission to implement this new public telephone and TDD equipment program through a committee under the Commission's control. There are currently in existence two public policy committees with public telephone or TDD equipment experience. They are the Deaf and

Disabled Telecommunications Program Administrative Committee (DDTPAC) and the Customer Owned Pay Telephone Enforcement Program Subcommittee (COPT Subcommittee).

The DDTPAC, established by D.92603, is responsible for providing telecommunications equipment and services to the deaf, hearing impaired, and disabled under three separate programs. These are the TDD, Dual Party Relay System, and Supplemental Telecommunications Equipment Programs. This committee consists of five members representing the diverse interests of disabled persons, Pacific Bell, GTE California, Incorporated, the independent telephone companies, and the Commission staff.

The COPT Subcommittee, established by D.90-06-018 (36 CPUC2d 446 (1990)), is responsible for educating pay telephone service providers on the operation, signage and rate cap requirements for pay telephones; enforcing the tariffs in effect for pay telephone service; and educating consumers on the operations of pay telephones. The COPT Subcommittee was established by representatives of the pay telephone industry, Consumer Action, Pacific Bell, GTE California, Incorporated, and the Commission staff to provide advice for the COPT Enforcement Program.

Should the responsibility for this new program be delegated to an existing public program committee with public telephone or TDD equipment experience? Should a new committee consisting of a representative from the DDTPAC, COPT Subcommittee, and Commission staff be established or should a distinctly separate committee be established? If a new committee should be established, how many members should belong to the committee, what should the composition of the committee be, how should they be selected, and what should be their term limits? Is a committee charter necessary? If so, what should be included in the charter, should the charter be approved by the Commission, and how should it be accomplished?

#### **B. Committee Relationship to the Commission**

The statute specifically states that the committee shall be under the control of the Commission. What type of control should the Commission exercise over the committee? Should the Commission delegate policy decisions to the Committee? If so, how should we identify the types of decisions and guidelines? What types of reports should the committee be required to provide to the Commission and at what frequency? What process should the committee use to submit its reports?

### **C. Committee's Responsibilities**

Although PU Code Section 2881.2(a) sets forth the committee's specific responsibilities, assistance is requested by the Commission to provide the committee direction in carrying out its statutory responsibilities. These specific responsibilities identified by statute are to determine and specify locations within existing buildings, structures, facilities, and public accommodations in need of a TDD; to contract for the procurement, installation, and maintenance of TDDS; and to seek cooperation of the owners, managers, and tenants of locations determined to be in need of TDDS.

#### **1. TDD Locations**

Parties should read the issues listed under the following program phase-in discussion before addressing issues related to TDD locations. What criteria should the committee use to select and prioritize locations needing TDDS? Who should give input to the committee in establishing such a list and how should such input be given? Should this list be modified periodically? If so, how often? Should the committee submit its priority lists to the Commission for approval? If so, how should this be done, e.g., by resolution?

#### **2. Procurement, Installation, and Maintenance Contract**

By statute, the committee is required to ensure consideration of for-profit and nonprofit corporations, including nonprofit corporations with demonstrated service to individuals who are deaf or hearing impaired and whose boards of directors and staff are made up of a majority of those individuals. What guidelines should be implemented for the letting of a contract for the procurement, installation, and maintenance of TDDS? For example, should the contract be based on a competitive bid process? Should separate contracts be let for the procurement, installation, and or maintenance of TDDS? What guidelines should be used to assess individual contract proposals? Who should own the TDD equipment and why?

### **3. Cooperation of Owners, Managers, and Tenants**

What type of cooperation is needed from owners, managers, and tenants of locations determined to be in need of a TDD with regard to its installation and maintenance? What guidelines should be used to seek such cooperation? How should such owners be compensated for costs they incur in providing access to TDD's in their buildings? What type of costs should be recoverable?

#### **D. Committee's Day-to-Day Operations**

How should the committee oversee daily matters that may occur in carrying out its statutory responsibilities? Should the committee hire employees or retain outside counsel? If so, to what extent?

#### **E. Program Phase in**

This new program is to be phased in beginning January 1, 1998, giving priority to those locations determined by the Commission, with the advice and counsel of statewide nonprofit consumer organizations for the deaf, to be of utmost importance and useful to the deaf or hearing impaired.

How should we seek the advice and counsel of statewide nonprofit consumer organizations for the deaf to prioritize locations? Should it be done by the Commission or delegated to the committee under the Commission's direction? How should it be accomplished? Any guidelines for prioritization? How should this program be phased in? Any proposed time line?

### **2. Program Funding and Disbursement Requirements**

PU Code Section 2881.2(b) requires the Commission to ensure that project costs are recoverable as they are incurred, including any costs incurred by the owners, managers, or tenants of locations being equipped with TDDs under this program. What should be classified as recoverable costs? Should committee members be compensated for their time? What guidelines should be used to verify the reasonableness of recoverable costs? How should requests for reimbursement of recoverable costs be processed? Who should be responsible for approving payments?

Although this program is to be funded as part of the surcharge set forth in Section 2881(d) of the PU Code, the Commission is required to account for this program distinctly separate from any other program. The program surcharge shall be in effect until January 1, 2001. Should a trust be established to receive the surcharge revenues applicable to this program, invest surcharge revenues, and pay program expenditures? If so, how should the trust be established, who should the trust report to and what type of reporting requirements should be implemented? Should the Commission impose investment restrictions on surcharge revenues? If the surcharge is not maintained by a trust, who should be responsible for the receipt and disbursement of surcharge funds and how should it be implemented? What process should be used to disburse funds? What are reimburseable activities? The surcharge shall not exceed two-hundredths of one percent and shall be counted toward the maximum one-half of one percent surcharge uniformly applied to a subscriber's intrastate telephone service pursuant to PU Code Section 2881(d). What process should be used to set the initial surcharge for this program? Should the program retain a specific amount of funds in reserve? How often should the reasonableness of the surcharge be reviewed and under what process? Should the committee be required to submit a program budget on an annual or other basis? Should the program budget be approved by the Commission and if so what process should be used?

**IT IS ORDERED** that:

1. A rulemaking and investigation proceeding is instituted to design and implement a program providing for publicly available telecommunications devices capable of servicing the deaf or hearing impaired in existing locations pursuant to Public Utilities Code Section 2881.2.
2. All Local Exchange Carriers (LECs) and Competitive Local Carriers (CLCs) are named respondents to this rulemaking and investigation proceeding.
3. Respondent LECs and CLCs and interested parties are invited to file written comments on the issues identified in the body of this order with the Commission's Docket Office on or before November 7, 1997. Copies need not be served on all parties receiving a copy of this investigation. However, copies of written comments shall be

provided to each respondent LEC and shall be made available to respondent CLCs and interested parties requesting such copies. In this regard, the Process Office shall maintain and make available to any party, upon request, a list of parties who file comments and their addresses. It is the responsibility of the individual parties seeking copies of comments to request such copies from the parties who file comments.

4. Respondent LECs and CLCS, and interested parties may file reply comments with the Docket Office on or before November 24, 1997. Any party who files a reply comment shall serve a copy of its reply comments on all parties who file comments with the Docket Office.

5. The Commission's Executive Director shall cause a copy of this rulemaking and investigation to be served immediately upon respondent LECs and CLCs listed in Appendix B and C, respectively; the service list of Investigation 86-07-031; and all cities and counties within California.

This order is effective today.

Dated October 9, 1997, at San Francisco, California.

P. GREGORY CONLON  
President

JESSIE J. KNIGHT, JR.

HENRY M. DUQUE

JOSIAH L. NEEPER

RICHARD A. BILAS

Commissioners



2881.2. (a) In addition to the requirements of Section 2881, the commission shall design and implement a program that shall provide for publicly available telecommunications devices capable of servicing the needs of the deaf or hearing impaired in existing buildings, structures, facilities, and public accommodations of the type specified in Section 4450 of the Government Code and Sections 19955.5 and 19956 of the Health and Safety Code, making available reasonable access of all phases of public telephone service to individuals who are deaf or hearing impaired. The commission shall direct the appropriate committee under its control to determine and specify locations within existing buildings, structures, facilities, and public accommodations in need of a telecommunications device and to contract for the procurement, installation, and maintenance of these devices. In the letting of the contract, the commission shall direct the committee to ensure consideration of for-profit and nonprofit corporations, including nonprofit corporations with demonstrated service to individuals who are deaf or hearing impaired and whose boards of directors and staff are made up of a majority of those individuals. The commission shall also direct the committee to seek the cooperation of the owners, managers, and tenants of the existing buildings, structures, facilities, and public accommodations that have been determined to be in need of a telecommunications device with regard to its installation and maintenance. The commission shall phase in this program over a reasonable period of time, beginning no later than January 1, 1998, giving priority to those existing buildings, structures, facilities, and public accommodations determined by the commission, with the advice and counsel of statewide nonprofit consumer organizations for the deaf, to be of most importance and usefulness to the deaf or hearing impaired.

(b) The commission shall ensure that costs are recovered as they are incurred under this section, including any costs incurred by the owners, managers, or tenants of existing buildings, structures, facilities, and public accommodations, and shall utilize for this purpose the rate recovery mechanism established pursuant to subdivision (d) of Section 2881. The commission shall also establish a fund and require separate accounting for the program implemented under this section and, in addition, shall require that the surcharge utilized to fund the program not exceed two-hundredths of 1 percent, that it be combined with the surcharge required by subdivision (d) of Section 2881, and that it count toward the limits set by that subdivision. This surcharge shall be in effect until January 1, 2001.

(c) "Existing buildings, structures, facilities, and public accommodations," for the purposes of this section, means those buildings, structures, facilities, and public accommodations or parts thereof that were constructed or altered prior to January 26, 1993, or are otherwise not required by Section 303 of the Americans with Disabilities Act of 1990 (Public Law 101-336) (42 U.S.C., Sec. 12183) or any other section of that act and its implementing regulations and guidelines, to have a publicly available telecommunications device capable of serving the needs of the deaf or hearing impaired.

(Repealed and added by Stats. 1996, Ch. 779, Sec. 3. Effective January 1, 1997.)

(END OF APPENDIX A)

April 15, 1997

CALIFORNIA PUBLIC UTILITIES COMMISSION  
LOCAL EXCHANGE CARRIER

CALAVERAS TELEPHONE COMPANY (1004)  
HOWARD J. TOWER  
PRESIDENT  
PO BOX 37  
COPPEROPOLIS, CA 95228  
(209) 785-2211

CONTEL SERVICE CORPORATION (1003)  
CINDY NAHRWOLD  
8001 W JEFFERSON BLVD MC:INIFABF  
FORT WAYNE, IN 46801-2300  
(805) 833-2000

CALIFORNIA OREGON TELEPHONE CO. (1006)  
ROBERT H. EDGAR  
PRESIDENT  
PO BOX 847  
DORRIS, CA 96023-0847  
(916) 397-2211

CP NATIONAL CORPORATION (11)  
MIKE SCHULTHEIS  
DIRECOR - STATE REGULATORY MATTERS  
ALLTEL CORPORATION  
PO BOX 2177  
LITTLE ROCK, AR 72203  
(501) 661-8000

CITIZENS TELECOMMUNICATIONS CO. OF CA. (1024)  
ROD JORDAN  
PO BOX 496020  
REDDING, CA 96049-6020  
(916) 547-5311

DUCOR TELEPHONE COMPANY (1007)  
PAUL J. SCHWARTZ  
VICE PRESIDENT  
PO BOX 700  
23499 AVENUE 56  
DUCOR, CA 93218  
(209) 534-2211

CITIZENS TELECOMS. CO. OF GOLDEN STATE (1025)  
ROD JORDAN  
DIRECTOR, STATE REGULATORY  
PO BOX 496020  
1035 PLACER STREET  
REDDING, CA 96049  
(916) 547-5311

EVANS TELEPHONE COMPANY (1008)  
HAL KLUIS  
PRESIDENT  
4918 TAYLOR COURT  
TURLOCK, CA 95380  
(209) 394-4000

CITIZENS TELECOMS. CO. OF TUOLUMNE (1023)  
ROD JORDAN  
DIRECTOR, STATE REGULATORY  
PO BOX 496020  
1035 PLACER STREET  
REDDING, CA 96049  
(916) 547-5311

FORESTHILL TELEPHONE COMPANY, INC. (1009)  
RALPH HOEPER  
PRESIDENT  
PO BOX 1189  
FORESTHILL, CA 95631  
(916) 367-2222

CITIZENS UTILITIES COMPANY OF CALIF (87)  
ARTHUR J. SMITHSON  
ASST. V.P. & GENERAL MANAGER  
PO BOX 496020  
REDDING, CA 96049-6020  
(916) 547-5311

GTE CALIFORNIA INCORPORATED (1002)  
TIMOTHY J. MCCALLION  
VICE PRES.-REGULATORY & GOV. AFFAIRS  
ONE GTE PLACE (RC 3412)  
THOUSAND OAKS, CA 91362-3811  
(805) 372-7130

CALIFORNIA PUBLIC UTILITIES COMMISSION  
LOCAL EXCHANGE CARRIER

GTE WEST COAT INC. (1020)  
JOAN GAGE  
STATE STAFF ADMIN. REG. AFFAIRS  
WA0101RA  
1800 41ST STREET  
EVERETT, WA 98201  
(206) 261-5238

PTI COMMUNICATIONS (PACIFIC TELECOM) (1022)  
ROBERT BROWN  
MANAGER, TARIFFS  
PO BOX 9901  
805 BROADWAY  
VANCOUVER, WA 98668-8701  
(206) 696-6994

HAPPY VALLEY TELEPHONE CO. (1010)  
GAIL LONG  
MANAGER-EXTERNAL RELATIONS WESTERN DIV.  
PO BOX 1990  
210 EAST FOURTH STREET  
LA CENTER, WA 98629  
(360) 263-5414

ROSEVILLE TELEPHONE COMPANY (1015)  
ROBERT L. DOYLE  
PRESIDENT-GENERAL MANAGER  
PO BOX 969  
ROSEVILLE, CA 95661  
(916) 786-6141

HORNITOS TELEPHONE COMPANY (1011)  
GAIL LONG  
MANAGER-EXTERNAL RELATIONS WESTERN DIV.  
PO BOX 1990  
210 EAST FOURTH STREET  
LA CENTER, WA 98629  
(360) 263-5414

SIERRA TELEPHONE COMPANY, INC. (1016)  
SHARON CARLSON  
CONTROLLER  
PO BOX 219  
OAKHURST, CA 93644  
(209) 683-4611

KERMAN TELEPHONE COMPANY (1012)  
DAN DOUGLAS  
783 SOUTH MADERA AVENUE  
KERMAN, CA 93630  
(209) 846-9318

THE PONDEROSA TELEPHONE COMPANY (1014)  
E. L. SILKWOOD  
PRESIDENT  
PO BOX 21  
O'NEALS, CA 93645  
(209) 868-3312

PACIFIC BELL (1001)  
A.E. SWAN  
EXECUTIVE DIRECTOR, REGULATORY SVCS.  
ROOM 1822  
140 NEW MONTGOMERY  
SAN FRANCISCO, CA 94105  
(415) 542-0373

THE SISKIYOU TELEPHONE COMPANY (1017)  
JIM LOWERS  
VICE PRESIDENT  
PO BOX 705  
FORT JONES, CA 96032-0705  
(916) 468-2222

PINNACLES TELEPHONE COMPANY (1013)  
REX BRYAN  
PRESIDENT  
340 LIVE OAK ROAD  
PAICINES, CA 95043  
(408) 389-4500

THE VOLCANO TELEPHONE COMPANY (1019)  
J.C. GRAVES  
GENERAL MANAGER  
PO BOX 1070  
PINE GROVE, CA 95665  
(209) 296-7502

R.97-10-018. I.97-10-019  
April 15, 1997

/ALJ/MFG/jac

APPENDIX B

CALIFORNIA PUBLIC UTILITIES COMMISSION  
LOCAL EXCHANGE CARRIER

TUOLUMNE TELEPHONE COMPANY (1018)  
MIKE SCHULTHEIS  
DIRECTOR - STATE REGULATORY MATTERS  
ALLTEL CORPORATION  
PO BOX 2177  
LITTLE ROCK, AR 72203  
(501) 661-8000

WINTERHAVEN TELEPHONE COMPANY (1021)  
GAIL LONG  
MANAGER-EXTERNAL RELATIONS WESTERN DIV.  
PO BOX 1990  
210 EAST FOURTH STREET  
LA CENTER, WA 98629  
(360) 263-5414

\* Last known address.

August 12, 1997

**List of Companies Certificated to be  
Competitive Local Carriers in California**

- |    |  |  |
|----|--|--|
| 1. | <b>Interprise America</b><br>1999 Broadway, Suite 700<br>Denver, CO 80202<br>Telephone: Not Provided   | <b>Reseller</b>                          |
| 2. | <b>Accelerated Connections</b><br>7979 Ivanhoe Avenue, Suite 550<br>La Jolla, CA 92037<br>Telephone: Not Provided  | <b>Reseller</b>                          |
| 3. | <b>Addtel Communications</b><br>143 South Glendale Avenue, 3rd Floor<br>Glendale, CA 91205<br>Telephone: (818) 265-1122  | <b>Reseller</b>                          |
| 4. | <b>ADNET Telemanagement</b><br>14849 Firestone Boulevard<br>La Mirada, CA 90638<br>Telephone: (714) 994-4000   | <b>Reseller</b>                          |
| 5. | <b>Daryl Evans</b><br>President<br>Advantage Communications<br>100 Swan Way, Suite 200<br>Oakland, CA 94621<br>Telephone: (510) 632-9696                           | <b>Facilities-Based/<br/>Reseller</b>    |
| 6. | <b>American Communications Network</b><br>5100 California Avenue, Suite 104<br>Bakersfield, CA 93309<br>Telephone: (805) 631-1226                                  | <b>Reseller</b>                          |
| 7. | <b>Americas Conex LLC</b><br>1122 East Green Street<br>Pasadena, CA 91106<br>Telephone: (818) 304-0629   | <b>Reseller</b>                          |
| 8. | <b>Ameritech Communications International</b><br>9525 West Bryn Mawr, Suite 600<br>Rosemont, IL 60018<br>Telephone: (847) 928-3273                                 | <b>Reseller</b>                          |
| 9. | <b>AT&amp;T Communications of California</b><br>Regulatory Information Center<br>795 Folsom Street, Room 281<br>San Francisco, CA 94107<br>Telephone: Not Provided | <b>Facilities-Based/<br/>Reseller***</b> |

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| 10. | AWM Messaging d.b.a. Priority 1+ Long Distance<br>2910 Inland Empire Boulevard, Suite 110<br>Ontario, CA 91746<br>Telephone: (909) 483-1240                          | Reseller                         |
| 11. | Bakersfield Cellular Telephone<br>4200 Truxton Avenue<br>Bakersfield, CA 90035<br>Telephone: (805) 327-8700  | Reseller                         |
| 12. | Bittel Telecommunications<br>101 California Street, Suite 2550<br>San Francisco, CA 94111<br>Telephone: (415) 989-8700   | Reseller                         |
| 13. | Kath Thomas<br>Director, Regulatory Affairs<br>Brooks Fiber Communications of Bakersfield<br>464 Oakmead Parkway<br>Sunnyvale, CA 94086<br>Telephone: (408) 524-2300 | Facilities-Based/<br>Reseller*** |
| 14. | Kath Thomas<br>Director, Regulatory Affairs<br>Brooks Fiber Communications of Fresno<br>464 Oakmead Parkway<br>Sunnyvale, CA 94086<br>Telephone: (408) 524-2300      | Facilities-Based/<br>Reseller*** |
| 15. | Kath Thomas<br>Director, Regulatory Affairs<br>Brooks Fiber Communications of Sacramento<br>10316 Placer Lane<br>Sacramento, CA 95827<br>Telephone: (408) 524-2300   | Facilities-Based/<br>Reseller*** |
| 16. | Kath Thomas<br>Director, Regulatory Affairs<br>Brooks Fiber Communications of San Jose<br>464 Oakmead Parkway<br>Sunnyvale, CA 94086<br>Telephone: (408) 524-2300    | Facilities-Based/<br>Reseller*** |
| 17. | Kath Thomas<br>Director, Regulatory Affairs<br>Brooks Fiber Communications of Stockton<br>464 Oakmead Parkway<br>Sunnyvale, CA 94086<br>Telephone: (408) 524-2300    | Facilities-Based/<br>Reseller*** |
| 18. | Brumfield Network Communications<br>2201 Broadway, Suite 205<br>Oakland, CA 94612-1932<br>Telephone: (510) 452-6476  | Facilities-Based/<br>Reseller    |

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|-----|---|----------------------------------|
| 19. | <b>Business Discount Plan d.b.a. L.D. Discount Plan</b><br>3780 Kilroy Airport Way, Suite 200<br>Long Beach, CA 90806<br>Telephone: Not Provided                                      | Reseller                         |
| 20. | <b>Rachel Rothstein</b><br>Senior Regulatory Counsel<br>Cable & Wireless<br>8219 Leesburg Pike<br>Vienna, VA 22182<br>Telephone: (703) 790-5300                                       | Reseller***                      |
| 21. | <b>Gary B. O'Malley</b><br>Senior Vice President<br>Cable Plus Company d.b.a. Telephone Plus<br>11400 S.E. Sixth Street, Suite 120<br>Bellevue, WA 98004<br>Telephone: (206) 462-2090 | Facilities-Based                 |
| 22. | <b>Jeffery Elkins</b><br>President/CEO<br>CalTech International Telecom<br>197 Joaquin Circle<br>Danville, CA 94526<br>Telephone: (510) 820-5111                                      | Reseller***                      |
| 23. | <b>Cheetah Communications</b><br>17100 Gillette Avenue<br>Irving, CA 92614<br>Telephone: (714) 862-9100   | Reseller                         |
| 24. | <b>Cellular 2000</b><br>3250 G Street<br>Merced, CA 95340<br>Telephone: Not Provided  | Reseller                         |
| 25. | <b>Century Telecommunications</b><br>50 Locust Avenue<br>New Canaan, CT 06840<br>Telephone: (203) 972-2088  | Facilities-Based/<br>Reseller    |
| 26. | <b>Citizens Telecommunications</b><br>d.b.a. Citizens Long Distance<br>8920 Emerald Park Drive, Suite G<br>Elk Grove, CA 95624<br>Telephone: Not Provided                             | Facilities-Based/<br>Reseller*** |
| 27. | <b>John G. Sullivan, Esquire</b><br>Comcast Telephony Communications<br>1500 Market Street<br>Philadelphia, PA 19102-2148<br>Telephone: (215) 981-7640                                | Facilities-Based\<br>Reseller    |

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| 28. | <b>Thomas Fabbriatore</b><br>Computer Telephone Corporation<br>360 Second Avenue<br>Waltham, MA 02154-1104<br>Telephone: (617) 466-8080   | Reseller                      |
| 29. | <b>Correctional Communications Corporation</b><br>7567 Amador Valley Boulevard #210<br>Dublin, CA 94568<br>Telephone: (510) 828-1206  | Reseller                      |
| 30. | <b>Carington Phillip, Esq.</b><br>Vice President, Regulatory Affairs<br>Cox California Telecom<br>1400 Lake Hearn Drive<br>Atlanta, GA 30319<br>Telephone: Not Provided         | Facilities-Based/<br>Reseller |
| 31. | <b>Covad Communications</b><br>20823 Stevens Creek Boulevard, Suite 300<br>Cupertino, CA 95014<br>Telephone: (408) 863-1080   | Facilities-Based/<br>Reseller |
| 32. | <b>Natalie Marine-Street</b><br>Dial & Save of California d.b.a. Dial and Save<br>4219 Lafayette Center Drive<br>Chantilly, VA 22021-1209<br>Telephone: (703) 631-5600          | Reseller                      |
| 33. | <b>Digital Services d.b.a. Virginia Digital Services</b><br>2300 Clarendon Boulevard, Suite 800<br>Arlington, VA 22201<br>Telephone: (703) 528-8787                             | Facilities-Based/<br>Reseller |
| 34. | <b>Easy Cellular</b><br>8625 West Sahara Avenue<br>Las Vegas, NV 89117<br>Telephone: (702) 228-7437   | Reseller***                   |
| 35. | <b>Ellen S. Deutsch, Esq.</b><br>Electric Lightwave<br>8100 N.E. Parkway Drive, Suite 150<br>Vancouver, WA 98662<br>Telephone: (360) 892-1000                                   | Facilities-Based/<br>Reseller |
| 36. | <b>James G. Butler</b><br>Director, Regulatory Affairs<br>Excel Telecommunications<br>8750 North Central Expressway, Lockbox 6<br>Dallas, TX 75231<br>Telephone: (214) 863-8710 | Reseller                      |



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| 37. | Extelcom d.b.a. Express Tel<br>324 South State Street, Suite 308<br>Salt Lake City, UT 84111<br>Telephone: (801) 521-0200                                      | Reseller                         |
| 38. | Facilities Communications International<br>28 West Grand Avenue<br>Montvale, NJ 07645<br>Telephone: Not Provided   | Reseller                         |
| 39. | Luis David Corrales<br>President/Director<br>Fiber Data Systems<br>111 West Washington Boulevard, Suite G<br>Montebello, CA 90640<br>Telephone: (213) 936-8023 | Facilities-Based/<br>Reseller    |
| 40. | Fibernet<br>2701 Ocean Park Boulevard<br>Santa Monica, CA 90405<br>Telephone: (310) 314-4141   | Reseller                         |
| 41. | Frontier Communications of the Great Lakes<br>180 South Clinton Avenue<br>Rochester, NY 14646<br>Telephone: Not Provided                                       | Reseller***                      |
| 42. | Frontier Local Services<br>180 South Clinton Avenue<br>Rochester, NY 14646<br>Telephone: (716) 777-8456  | Facilities-Based                 |
| 43. | Genesis Communications International<br>701 Palomar-Airport Road, Suite 240<br>Carlsbad, CA 92009<br>Telephone: (619) 438-5770                                 | Reseller***                      |
| 44. | GST Lightwave (CA)<br>Executive Center<br>11501 Dublin Boulevard<br>Dublin, CA 94568<br>Telephone: (510) 551-5044  | Facilities-Based/<br>Reseller    |
| 45. | GST Pacific Lightwave<br>3403 Tenth Street, Suite 630<br>Riverside, CA 92501<br>Telephone: Not Provided  | Facilities-Based/<br>Reseller    |
| 46. | Lupita Reyes<br>GTE California<br>One GTE Place, CA 500GC<br>Thousand Oaks, CA 91326-3811<br>Telephone: Not Provided   | Facilities-Based/<br>Reseller*** |

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| 47. | Gordon Allen<br>GTE Card Services<br>1200 Walnut Hill Lane, Suite 2600<br>Irving, TX 75038<br>Telephone: (214) 714-1107                       | Reseller                         |
| 48. | William F. Ball<br>GTE Intelligent Network Services<br>5525 MacArthur Boulevard, Suite 445<br>Irving, TX 75038<br>Telephone: (214) 518-0948   | Facilities-Based                 |
| 49. | Schelly Jensen<br>GTE Mobilnet of California<br>4410 Rosewood Drive<br>Pleasanton, CA 94588<br>Telephone: (510) 224-8114                      | Reseller                         |
| 50. | John Boersma<br>ICG Access Services<br>180 Grand Avenue, Suite 1000, 10th Floor<br>Oakland, CA 94612<br>Telephone, CA (510) 769-5730          | Facilities-Based/<br>Reseller*** |
| 51. | David A. Shafer<br>Info-Tech Communications<br>5945 Palm Drive<br>Carmichael, CA 95608-4006<br>Telephone: (916) 885-6695                      | Facilities-Based/<br>Reseller    |
| 52. | Integrated Telemanagement Services<br>d.b.a. OMNICON<br>1919 Williams Street, Suite 340<br>Simi Valley, CA 93065<br>Telephone: (805) 520-7020 | Reseller***                      |
| 53. | Intermedia Communications<br>3625 Queen Palm Drive<br>Tampa, FL 33619<br>Telephone: (813) 621-0011  | Facilities-Based/<br>Reseller    |
| 54. | Justice Technology<br>1 Justice Way (P.O. Box 1110)<br>El Segundo, CA 92045<br>Telephone: Not Provided  | Reseller***                      |
| 55. | Scott McMahon<br>LCI International Telecom<br>13230 Greensboro Drive, Suite 800<br>McLean, VA 22102<br>Telephone: Not Provided                | Reseller***                      |

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| 56. | <b>Donna Robinson</b><br>L.D. Services<br>13230 E. Firestone Boulevard, Suite D2<br>Santa Fe Springs, CA 90670<br>Telephone: (310) 802-5884  | Reseller                         |
| 57. | <b>Long Distance Charges</b><br>1801 East Edinger, Suite 155<br>Santa Anna, CA 92705<br>Telephone: Not Provided  | Facilities-Based/<br>Reseller    |
| 58. | <b>Mammoth Cellular</b><br>2001 NW Sammamish Road #100<br>Issaquah, WA 98027-8940<br>Telephone: (206) 635-0300   | Reseller                         |
| 59. | <b>MCI Metro Access Transmission Services</b><br>2250 Lakeside Boulevard<br>Richardson, TX 75082<br>Telephone: Not Provided  | Facilities-Based/<br>Reseller*** |
| 60. | <b>Mark E. Brown, Esq.</b><br>John A. Gutierrez<br>MediaOne Telecommunications of California<br>1999 Harrison Street, Suite 660<br>Oakland, CA 94612<br>Telephone: Not Provided                  | Facilities-Based/<br>Reseller    |
| 61. | <b>Microwave Services</b><br>3 Bala Cynwyd Plaza East, Suite 502<br>Bala Cynwyd, PA 19004<br>Telephone: Not Provided   | Facilities-Based/<br>Reseller    |
| 62. | <b>MIDCOM Telecommunications</b><br>1111 Third Avenue, Suite 1600<br>Seattle, WA 98101<br>Telephone: (206) 628-8000  | Facilities-Based                 |
| 63. | <b>Joseph O. Kahl</b><br>Director of Tariffs and Compliance<br>MFS Intelenet of California<br>185 Berry Street, Building One, Suite 5100<br>San Francisco, CA 94107<br>Telephone: (415) 882-2311 | Facilities-Based/<br>Reseller*** |
| 64. | <b>Napa Valley Telecom d.b.a. Ameritel</b><br>1600 Clay Street<br>Napa, CA 94559<br>Telephone: (707) 257-3875  | Reseller                         |
| 65. | <b>National Comtel Network</b><br>18340 Ventura Boulevard, Suite 218<br>Tarzana, CA 91356<br>Telephone: (818) 881-7900   | Reseller                         |

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| 66. | Scott Akrie<br>Newtelco d.b.a. Sprint Telecommunications Venture<br>463 Chabot Drive, Suite 100<br>Pleasanton, CA 94566<br>Telephone: (510) 227-8290  | Facilities-Based<br>Reseller     |
| 67. | Scott Bonney<br>Vice President, Regulatory and External Affairs<br>Nextlink of California LLC<br>155 108 <sup>th</sup> Avenue, N.E., Suite 810<br>Bellevue, WA 98004<br>Telephone: (206) 803-8907 | Facilities-Based<br>Reseller *** |
| 68. | North County Communications<br>3802 Rosecrans, Suite 485<br>San Diego, CA 92110<br>Telephone: (619) 497-4750  | Facilities-Based/<br>Reseller    |
| 69. | Sean Venezia<br>Managing Partner<br>NucomNet<br>7901 Stoneridge Drive, Suite 400<br>Pleasanton, CA 94588<br>Telephone: (510) 227-6565   | Reseller***                      |
| 70. | Optel (California) Telecom<br>1111 West Mockingbird Lane<br>Dallas, TX 75247<br>Telephone: (214) 634-3800   | Facilities-Based/<br>Reseller    |
| 71. | Robert J. Mazique<br>Senior Counsel<br>Pacific Bell<br>140 New Montgomery Street<br>San Francisco, CA 94105<br>Telephone: (415) 542-7712  | Facilities-Based/<br>Reseller*** |
| 72. | Pac-West Telecom<br>4202 Coronado Avenue<br>Stockton, CA 95204<br>Telephone: (209) 943-1262   | Facilities-Based/<br>Reseller*** |
| 73. | Denise Newman<br>Regulatory Compliance Administrator<br>Phoenix Network<br>1687 Cole Boulevard, P.O Box 4087<br>Golden, CO 80401<br>Telephone: (303) 232-4333                                     | Reseller                         |
| 74. | Preferred Long Distance<br>17547 Ventura Boulevard, Suite 302<br>Encino, CA 91316<br>Telephone: (818) 380-9090  | Reseller                         |

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| 75. | Sasscom<br>2716 Ocean Park Boulevard, Suite 1064<br>Santa Monica, CA 90405<br>Telephone: Not Provided  | Reseller                         |
| 76. | Sattel Streamramp<br>26025 Mureau Road<br>Calabasas, CA 91302<br>Telephone: (818) 878-7711   | Facilities-Based/<br>Reseller    |
| 77. | SLO Cellular<br>733 Marsh Street<br>San Luis Obispo, CA 93401<br>Telephone: Not Provided   | Reseller                         |
| 78. | SpectraNet Anaheim<br>9333 Genesee Avenue, Suite 200<br>San Diego, CA 92121-2113<br>Telephone: Not Provided  | Facilities-Based/<br>Reseller*** |
| 79. | SpectraNet Orange<br>9333 Genesee Avenue, Suite 200<br>San Diego, CA 92121-2113<br>Telephone: Not Provided   | Facilities-Based/<br>Reseller    |
| 80. | Richard Purkey<br>Sprint Communications<br>1850 Gateway Drive, 7 <sup>th</sup> Floor<br>San Mateo, CA 94404-2467<br>Telephone: (650) 513 2739                      | Facilities-Based/<br>Reseller    |
| 81. | TCG Los Angeles<br>c/o Karen Notsund<br>Teleport Communications Group<br>201 North Civic Drive, Suite 210<br>Walnut Creek, CA 94596<br>Telephone: (510) 949-0620   | Facilities-Based/<br>Reseller*** |
| 82. | TCG San Diego<br>c/o Karen Notsund<br>Teleport Communications Group<br>201 North Civic Drive, Suite 210<br>Walnut Creek, CA 94596<br>Telephone: (510) 949-0620     | Facilities-Based/<br>Reseller*** |
| 83. | TCG San Francisco<br>c/o Karen Notsund<br>Teleport Communications Group<br>201 North Civic Drive, Suite 210<br>Walnut Creek, CA 94596<br>Telephone: (510) 949-0620 | Facilities-Based/<br>Reseller*** |

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| 84. TCI Telephony Services<br>1850 Mount Diablo Boulevard<br>Walnut Creek, CA 94569<br>Telephone: (510) 927-7050   | Facilities-Based/<br>Reseller |
| 85. Tele-Data Communications<br>6675 South Kenton Street, Suite 100<br>Englewood, CO 80111<br>Telephone: Not Provided  | Reseller***                   |
| 86. Telemanagement Advantage<br>505 South Beverly Drive, Suite 1208<br>Beverly Hills, CA 90212<br>Telephone: (213) 651-2005  | Reseller                      |
| 87. Kevin Gavin<br>General Manager<br>The Associated Group d.b.a. Associated<br>Communications of Los Angeles<br>3600 Wilshire Boulevard, Suite 1700<br>Los Angeles, CA 90010<br>Telephone: Not Provided | Facilities-Based/<br>Reseller |
| 88. The Telephone Connection of Los Angeles<br>9911 W. Pico Boulevard, Suite 680<br>Los Angeles, CA 90035<br>Telephone: (310) 789-7900   | Facilities-Based/<br>Reseller |
| 89. TGEC Communications<br>517 A Marine View Avenue<br>Belmont, CA 94002<br>Telephone: (650) 596-7302  | Reseller                      |
| 90. Time Warner AxS<br>8925 Ware Court, Suite D<br>San Diego, CA 92121<br>Telephone: Not Provided  | Facilities-Based***           |
| 91. Judith L. Brunsting<br>Time Warner Connect<br>160 Inverness Drive West, Suite 2N<br>Englewood, CO 80112<br>Telephone: (303) 799-5721   | Reseller***                   |
| 92. Unidial<br>12910 Shelbyville Road, Suite 211<br>Louisville, KY 40243<br>Telephone: (502) 244-6666  | Reseller***                   |
| 93. Unitel Communications<br>3949 Research Park Court, Suite 100<br>Santa Cruz, CA 95073<br>Telephone: Not Provided  | Reseller                      |

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| 94. Universal Pacific Communications<br>33 South Grand Avenue, Suite 2850<br>Los Angeles, CA 90071<br>Telephone: (213) 613-9000   | Reseller                         |
| 95. Kenneth F. Melley, Jr.<br>Vice President of Regulatory Affairs<br>U.S. Long Distance<br>9311 San Pedro, Suite 300<br>San Antonio, TX 78316<br>Telephone: (201) 525-9009 | Facilities-Based/<br>Reseller*** |
| 96. US ONE Communications Services<br>1320 Old Chain Bridge Road, Suite 350<br>McLean, VA 22101<br>Telephone: (703) 848-3449  | Facilities-Based/<br>Reseller    |
| 97. U.S. Voice Telemanagement<br>100 Shoreline Highway, Building B, Suite 386<br>Mill Valley, CA 94941<br>Telephone: (415) 331-5111   | Reseller                         |
| 98. US Xchange of California<br>2855 Oak Industrial Drive, N.E.<br>Grand Rapids, MI 49506<br>Telephone: Not Provided  | Facilities-Based/<br>Reseller    |
| 99. Utility Telephone<br>8120 Heather Drive<br>Stockton, CA 95209<br>Telephone: (209) 940-1000  | Facilities-Based/<br>Reseller    |
| 100. Donald M. Dallas<br>Viacom Communications<br>P.O. Box 13<br>Pleasanton, CA 94566<br>Telephone: (510) 463-0870 extension 598  | Facilities-Based                 |
| 101. Whole Earth Access Networks, LLC<br>1505 Bridgeway, Suite 201<br>Sausalito, CA 94965<br>Telephone: (415) 330-4400  | Facilities-Based/<br>Reseller    |
| 102. David W. Ackerman<br>Winstar Wireless of California<br>7779 Leesburg Pike, Suite 401 South<br>Tyson's Corner, VA 22043<br>Telephone: Not Provided                      | Facilities-Based/<br>Reseller*** |
| 103. Maia Ettinger<br>Regulatory Counsel<br>Working Assets Funding Service<br>701 Montgomery Street<br>San Francisco, CA 94111<br>Telephone: (415) 788-0981                 | Reseller***                      |

104. WorldCom d.b.a. LDDS Worldcom  
515 East Amite  
Jackson, MS 39201  
Telephone: (601) 360-8600

Reseller

\*\*\* Tariff on file with CPUC. Company is authorized and approved to provide competitive local service.